



GENERAL SERVICES AND SUPPORT AGREEMENT

Dear Client,

QB MED thanks you for the opportunity to provide QuickBooks services and solutions.

This letter of engagement is to ensure that we have a complete understanding of our general terms and conditions that we will adhere to during our engagement.

Terms and Conditions

Software Warrantee

Warranties, to the extent they exist, are provided only by the manufacture or supplier.

All QuickBooks promotional advertisement and promotional material are exclusive to USA, CAN and the UK unless other wise indicated.

QuickBooks Registration License

Internet connection is required to register your QuickBooks from your desktop were the software is installed.

Manual Registration is optional for a fee of 50.00 Barbados dollars for each license.

Each QuickBooks software license is register to one person or company. Copying or sharing of license is not recommended by **QB MED**.

Administration

We are not yet license to audit your financials for submission to banks, government or any financial institution that may request audited financial reports.

Our function is to provide financial management system solutions to assist in accurately managing and organising your financial information.

QB MED reserve the right to take no responsibility for any illegal accounting practices.



Training, Workshops and Seminars

Advance Payment is required to confirm booking.

There is a \$50 service charge for rescheduling.

There is a \$75 service charge for any cancellation or refund request.

All requests must be emailed at least one week prior to service date to qualify for a refund.

Services and Support

All clients are required to fill out evaluation form before quotation is finalized.

Full payment required for data recovery and software purchases.

50% Commitment payment required for all services and support.

No guarantee that damage files will be recovered.

Email support is limited to a 5 point solution.

Onsite support is subjected to service charge fees depending on location.

Terms and conditions are subjected to change at anytime without notice.

Please print and sign agreement and return to QB MED.

I _____ of _____ agree with the terms and conditions outlined in the above service agreement.

Date: _____ Place Company Stamp Here.

Yours sincerely,

Evelyn Watts (Manager)